

GOVERNMENT T OF ARUNACHAL PRADESH
OFFICE OF THE DIRECTOR GENERAL OF POLICE
POLICE HEADQUARTERS: ITANAGAR

NO.PHQ (PROV)-17/2023-24.

Dated Itanagar, the 29th August, 2023.

TENDER NOTICE – CUM – TERMS AND CONDITIONS

On behalf of the Governor of Arunachal Pradesh, Director General of Police, Arunachal Pradesh invites Sealed Tender under two Bid systems (Technical Bid & Financial Bid) from the manufacturers, authorized agents / dealers / suppliers of reputed firms for entering contract for supply & installation of equipments for Cybercrime Cell of Arunachal Pradesh Police. For details please visit our web site-www. arunpol.nic.in.

1.

SL No	Description of items to be procured	Approx. Cost of tender	Earnest money required	Tender Fee (Non-refundable)
1.	Equipments for Implementation of National Cybercrime Helpline number 1930 in the state of Arunachal Pradesh under MPF Scheme. (items details attached at Annexure- "A")	Rs. 32,17,000/-	Rs. 65,000/-	Rs. 1,000/-

2. Critical date sheet:

Sl.	Particulars	Date	Time
1	Date of publication of Tender	01/09/2023	
2	Bid submission start date	From the date of publication onward	
3	Bid submission end date	21/09/2023	1100 hrs
4	Physical submission of earnest Money deposit / Bid Money and cost of Tender Documents (Tender fee).	With technical bids. However, the tenderer who want to obtain tender document from PHQ, Itanagar, tender fee (Bank Draft in favour of AIGP(E), PHQ, Itanagar payable at SBI, Itanagar) may be furnished at the time of obtaining the tender documents. The firms registered under MSME are exempted for earnest money. They must submit copy of registration certificate of MSME.	
5	Date of Technical bid opening	21/09/2023	1130 hrs

3. The Tender documents must be provided in two (02) covers:

1. **Cover-1:** It shall contain scanned copies of eligibility information as under.

a) Technical bid along with its specifications leaflet, brochure, catalogue / literature, if any, of each tendered item.

b) Tender documents duly completed and signed BUT without indication of the rates "Quoted".

c) Earnest Money must be attached in form of TDR / FDR / Demand Draft / NSC / KVP etc. of Nationalized Bank / Post offices duly pledged in favour of Asstt. Inspector General of Police (E), PHQ, Itanagar. The firms

registered under MSME are exempted for earnest money. They must submit copy of registration certificate of MSME.

- d) Attested copy of PAN.
- e) Attested copy of firm registration.
- f) Attested copy of firm GST Registration.
- g) Valid Trading license issued by competent authority for the tendered items.
- h) Letter of authority (original) in respect of authorized distributors/dealership or Manufacturer Certificate (OEM) etc.
- i) Latest Financially soundness certificate / Bank Solvency Certificate.
- j) Undertaking letter about non-blacklisting of the firm.
- k) Any other relevant document which the firm wishes to submit.
- l) All the tender papers must be serialized / numbered properly and index / check list be submitted at the beginning of the tender papers indicating the pages of the relevant documents. Tenders without index / checklist shall be summarily rejected.
- m) Technical compliance statement should be enclosed along with technical bid clearly specifying deviation, if any for all specifications mentioned in the tender.

2. Cover-2: It shall contain documents on "Financial Bid". Financial bid shall be opened only of those bidders who have been declared technically qualified by the committee. The criteria for eligibility and qualifications are to be met by the bidders such as minimum level of experience / past performance (if any), facilities and financial position etc. The date of opening of "Financial Bid" will be intimated to the firms which will be found qualified in technical compliance statement in due course of time.

GENERAL INSTRUCTIONS:

- 1. The tenders received after scheduled date & time will not be entertained. The tenderers or their representative may remain present at the time of opening of tenders.
- 2. Rates must be clearly written in figures as well as in words, showing GST Separately.
- 3. There should not be any cutting / over writing.
- 4. The Tenderer / Firm who fails to fulfill the eligibility conditions will be summarily rejected.
- 5. The firms will have to submit all documents (as mentioned in cover-1) including EMD, cost of Tender documents in the office of Assistant Inspector General of Police (E), Police Head Quarters, Itanagar, Arunachal Pradesh on 21/01/2023 at 1100 hrs. The experience certificate (if any) must contain name designation, address, Phone No., Mail ID of issuing officer. The certificate should be countersigned by concerned OFFICE HEAD/DEPT. HEAD.
- 6. In case tender opening day is declared as holiday or bandh call at Itanagar, the tenders shall be received up to next working day till 1100 hrs. and opened on the same day at 1130 hrs.

- a) The bidders should keep checking the website for any addendum / corrigendum to the notice / bidding documents till the date of submission of bids and the bidder should incorporate the same in his bid documents.
- b) Conditional bids and the bids not meeting the qualifying criteria on the date of receipt of bids shall be summarily rejected.
- c) Bids will be opened as per time & schedule mentioned.
- d) Before submission of bids, bidders must ensure that scanned copy of all the necessary documents have been attached with bid.
- e) The department will not be responsible for delay in submission due to any reason(s).
- f) All the required information for the bid must be filled and submitted.
- g) The details of EMD and other documents specified in the tender documents should be same as submitted (scanned copies), otherwise tender will be summarily rejected.
- h) **Conditions:** - If the tenderer who fails to supply the material/ perform the task assigned to him in the purchase order, within the period prescribed for such delivery specified above, the AIGP (E), or other competent authority, shall be entitled at his discretion to the actions as under: -
 - 1) Graded liquidated damages for delay in delivery of all or any good or performance of services will be liable for as under: -
 - a) For first 15 days @ 1% of the value of the goods.
 - b) For next 15 days @2% of the value of the goods.
 - c) For delay of 1 month/ over & up to 2 months @4% of the value of the goods.
 - d) Beyond 2 months and up to 4 months @5% of the value of the goods & on expiry of 4 months the contract would automatically get nullified and Security Money Deposit would be invoked.

7. The tender papers containing full details with specifications and terms and conditions can be obtained from Dy. Superintendent of Police (Provisioning), PHQ Itanagar, on payment of tender fee of Rs. 1,000/- (Non-refundable through a bank draft in favour of the Asstt. Inspector General of Police (E), PHQ, Itanagar, Arunachal Pradesh payable at S.B.I. Itanagar) on any working day from 0930 hrs. to 1600 hrs w.e.f. **01/09/2023 to 20/09/2023**. The tender documents may also be downloaded from our website. The tenderers downloading the documents from website are also required to submit a Bank Draft of Rs. 1,000/- as tender fees. No other mode of payment will be accepted.

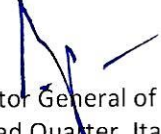
8. Successful tenderers will be required to deposit 5% of the total value of the articles to be supplied as performance security money within 10 days from the date of issue of letter of acceptance of tender. The successful tenders will have to enter into a "DEED OF AGREEMENT" stipulating the Terms and Conditions of the contract. Security deposit will be forfeited subject to non-fulfillment of any or all the Terms and Conditions of contract. Earnest Money of the successful tenderers will be forfeited to the Government in case of failure to furnish security money and execution of "DEED OF AGREEMENT".

9. Rate should be quoted F.O.R Central Store, PHQ, Itanagar and rates quoted other than F.O.R Central Store, PHQ, Itanagar shall not be accepted. No packing or forwarding charges will be allowed. The rate of GST (as applicable) may be charged/quoted by the tenderers and the amount be clearly mentioned for all items. The rate should be quoted in Indian currency both in figure and words clearly. Tenders must be legible and clear in all respect else the tenders shall be liable to be rejected.

10. Tenders should be addressed to the undersigned by designation and not by name. The separate sealed envelope containing the tender should be subscribed as "Tender for supply of Security / Training equipments under MPF Scheme for Arunachal Pradesh Police and sent by Registered Post / Speed Post / Courier Service or put in the Tender Box kept in the office of the undersigned (Provisioning Branch) on any working day from 0930 hrs to 1600 hours. **The tenders received after scheduled date & time will not be entertained.**

11. Any breakage or loss of any item will be at the supplier's risk.
12. Delivery of the stores will have to be completed within 45 days from the date of issue of firm order. In case of failure to supply the items in time, violation of any provision of Deed of Agreement, the firm is liable to be blacklisted.
13. If any item is found damaged or otherwise unacceptable at the time of delivery / inspection, the supplier will be required to remove the same from Central Store, PHQ, Itanagar, Arunachal Pradesh at their own cost within 15 days. The demonstration of the items shall be conducted at the time of acceptance by the Board of Officers. The items not found as per specifications shall be rejected.
14. Payment will be made to the supplier directly on completion of supplies / installation and on receipt of stores. Documents / vouchers / R.R.S bill etc. routed through bank will not be accepted.
15. The Director General of Police, Arunachal Pradesh, Itanagar reserves the right to reject the lowest or all or any of the tenders without assigning any reason thereof.
16. The Director General of Police of Arunachal Pradesh, Itanagar shall have the right to ask the firms to demonstrate their items before the items are accepted.
17. List of equipments/items with description & specification is enclosed at Annexure- A. The quantities mentioned in the enclosure are all approximation and subject to variation as per actual availability of funds.
18. Tenders will remain valid up to 31-03-2024.
19. All items to be supplied shall be on warranty for a period of 1 (one) year from the date of acceptance.
20. In case of any dispute, legal jurisdiction will be at Itanagar, Arunachal Pradesh.
21. In case of any query, the tenderers may contact at following phone no. / mail ID.

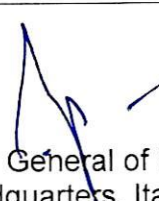
Officers	Telephone	E-mail ID
Dy. Superintendent of Police (Prov), PHQ, Itanagar	97749-07007 (Mobile)	arpolice@rediffmail.com .
Sub-Inspector (Prov), PHQ, Itanagar	81190-91663 (Mobile)	arpolice@rediffmail.com .


Asstt. Inspector General of Police (E)
Police Head Quarter, Itanagar
Arunachal Pradesh

**LIST OF EQUIPMENTS WITH SPECIFICATIONS AND QUANTITY TO BE PROCURED FOR
IMPLEMENTATION OF NATIONAL CYBERCRIME HELPLINE NUMBER 1930 IN THE STATE
OF ARUNACHAL PRADESH UNDER MPF SCHEME.**

SI No	Name of Items	Specification	Quantity (In Nos.)
A. INFRASTRUCTURE			
1	Desktop Computer (All in one) with all accessories and 2 KVA UPS	1. Operating System: Window 11 2. Processor: Intel core i5 3. Memory: 8GB DDR4 RAM 4. Storage: 1 TB 700 RPM Sata. 5. Graphics: Intel (integrated). 6. Keyboard: Yes. 7. Monitor: 28 inch 8. MS Office: Yes. 9. Speaker: Yes UPS- 2 KVA Warranty- 01 Year.	08
2	Laptop	1. Processor: 12th Gen Intel® Core™ i5. 2. Graphics: Intel Integrated. 3. Operating System: Window-11. 4. RAM: 16 GB 5. ROM: 512 GB 6. Wireless Connectivity: Yes 7. Display: 15 inch 8. Weight: 1.5 (Approx) 9. Internal Speaker (Dual): Yes. 10. Warranty- 01 Year.	08
3	Multi-Function Printer	Multifunction colour printer with Colour Print, Scan, Copy, High Volume Printing, User Replaceable Print Heads, Additional 2 Black Ink Bottles Warranty- 01 Year.	06
4	Mobile Tablet	FHD Plus Tablet (3rd Gen) (10.61 inch (26.94 cm), 6 GB, 128 GB, Wi-Fi+LTE, Calling), Storm Grey with Qualcomm Snapdragon Processor, 7700 mAh Battery and Quad Speakers with Dolby Atmos Warranty-01 Year.	08
5	Smart mobile phone	Smart Mobile Phone having 256 GB ROM and 12 GB RAM) with best quality front and rear Camera. Warranty-01 Year.	08
6	Headphone with Mic/without Mic	Best quality Wired on Ear Headphone with/ without Mic (Blue/ Black), Warranty- 01 Year.	With mic-04 Without mic-02 Total- 06
7	Wall-mount LED Display (50 inch)	FHD LED Video Display 50 inch (Wall mount) Warranty-01 Year.	02
8	Digital EPABX System (8 Lines)	Digital 8 Lines EPABX System Warranty -01 Year.	02
9	IP Phone	Grand stream IP Telephone with 2.8-Inch Colour Display Warranty-01 Year.	01

B. SOFTWARE			
10	Call management software	<p>type: Online/Cloud-based</p> <p>Operating System: MAC, Vista, Window 7/8, Unix/Linux, For Windows</p> <p>Download Option: Free Demo/Trial Available</p> <p>Service Location/City: Pan India + Foreign</p> <p>Usages: CRM Solution</p> <p>Service Type: CRM Software Service</p> <p>Warranty-01 Year.</p>	08
11	Data capturing software	<p>Electronic Data Capture Software (EDC) is a software system that stores patient data collected in clinical trials. It simplifies and expands the abilities of remote data entry (RDE) software.</p> <p>Warranty-01 Year.</p>	08
12	Analysis of Data software	<p>Data Analysis Software is a statistical analysis tool used to inspect, clean, transform and model data for deriving information.</p> <p>Warranty-01 Year.</p>	02
13	Maltego Software	<p>Maltego focuses on providing a library of transforms for discovery of data from open sources, and visualizing that information in a graph format, suitable for <u>link analysis</u> and <u>data mining</u></p> <p>Warranty-01 Year.</p>	02
14	Cyniq App	<p>Cyniq is a LEA login portal through which user data analysis can gather using phone number/email ID.</p> <p>Warranty-01 Year.</p>	06
15	IP Address Grabber application for one year for one user.	<p>coding to find someone's IP address and precise location</p> <p>Warranty-01 Year.</p>	05
16	Purple radiance Software (Including per annum charge for premium pack)	<ul style="list-style-type: none"> • Generate a comprehensive report of calling patterns that gives glimpse of the target person's behavior. • Frequently visited a location and night out location. • Find contact details of family members and close friends. • Track movement on google map. • Warranty-01 Year. 	01


 Asstt. Inspector General of Police (E),
 Police Headquarters, Itanagar
Arunachal Pradesh